

Transformation Programme All Age NHS Continuing Healthcare (AACCC) and Joint Funding

Sarah Webster
ICB Executive Place Director, Berkshire West

Aims of the Transformation

- Ensure that **assessments occur at the right time and place**, meeting all nationally mandated KPIs
- **Reduce variation in patient/carer experience of CHC assessments and eligibility** across BOB
- Establish **appropriate ICB oversight** of CHC and related services performance, developing locally appropriate
- Standardise and **enhance corporate support services** for CHC and related services, improve service resilience and efficiency
- Review our **commissioning arrangements** to drive economies of scale where appropriate whilst retaining local flexibility and responsiveness

Approach and next steps

- Transformation Board overseen by ICB Chief Nursing Officer which meets monthly
- Broad representation across ICB, 5 x LAs and patient representative organisations
- 3 phases:
 1. Comprehensive review of CHC service across BOB
October – January 23 *underway*
 2. Produce a strategic development plan for implementation of the recommendations from phase 1 ensuring high quality efficient, fair, and equitable AACCC services across BOB ICS
February - March 23 *underway*
 3. Underpin the delivery of the Transformation Programme Plan using an inclusive and supportive approach, providing leadership and mentorship to the clinical and non-clinical teams responsible for service provision
April – September 23

Berkshire West

Current position

- The LGA review across BOB in July 2022 identified many areas for improvement particularly in Berkshire West
- Ongoing discussions between DASS' and ICB (including the ext. Transformation Consultants)
- Local action plan developed with a focus on:
 - Reviewing our **CHC standard operating procedures** to align with best practice;
 - Agreeing a **Disputes Policy** with target date by end of March 23;
 - Jointly developing a business case for the implementation of a **Joint Funding / Shared Care policy and pathway**, business case due by March 23;
 - Further work on improving **relationships and mutual trust** between teams to be undertaken as part of rollout of new policies
- New post agreed: BOB Head of CHC being seconded from NHS England from February to provide additional capacity and support to CHC team